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# Roamers Therapy LLC

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## Fee Schedule | Missed Appointment | Insurance

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### Address

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1136 S Delano CT W

STE B201

Chicago, IL 60605

P: 312-667-3884

F: 312-509-4936

roamerstherapyllc@gmail.com

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### Correspondence

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Roamers Therapy LLC defines correspondence as additional communication outside of therapy session, by means of letters, e-mail, phone calls, collateral contact, participation in meetings, and requests for reports to be written to service providers for court.

### Missed Appointments

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If you need to cancel, a missed-appointment fee will be automatically charged of up to \$150 an hour.

### Fee-Schedule

Individual Therapy: \$ 150.00/ 50 minute session

In-network/ psychotherapy: \$varies/ 50-60 minute session

Online Therapy: \$150.00/ 50 minute session

Couples Therapy Online-Assessment: \$30.00

Couples Therapy: \$215.00/ 90 minute session

### Commitment

Roamers Therapy understands the importance of commitment to see therapy be effective and valuable. As a result, Roamers Therapy requires a minimum commitment of 5- weekly appointments in order to ensure that quality services are provided.

### Correspondence

15-minute phone consultation or correspondence \$45.00

Extensive phone consultation or correspondence more than 15 minutes : \$ 150.00/ hr

### Missed-Appointments/ Credit Card File

Missed appointment hourly rate: \$150.00

A credit card method of payment is required on file at all times.

[any missed appointments will be deducted from your payment method on file. ]

### Non-Refundable

At Roamers Therapy LLC, all transactions are non-refundable.

## **Non-Refundable**

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Roamers Therapy LLC, ensures that when time and effort has been put in to scheduling and securing mental health services, that individuals are guaranteed quality services. Roamers Therapy holds a non-refundable and missed-appointment policy.

Once you have booked a session, fees are 100% non-refundable.

If you need to cancel, a missed-appointment fee will be automatically charged of up to \$150 an hour. If you are unable to make it please contact Roamers Therapy via e-mail.

## **Missed Appointment Policy**

Roamers Therapy LLC ensures that when time and effort has been put into scheduling and seeking mental health services, that individuals are guaranteed quality services. Roamers Therapy hold a non-refundable and missed appointment policy.

Once you have booked a session fees are 100% non-refundable, but may be re-scheduled if an **unavoidable/emergency-based** scheduling conflict has come up and a 48-hour notice has been provided. If you need to cancel, a missed-appointment fee will be automatically charged of up to \$150 an hour. If you are unable to make it please contact Roamers Therapy via e-mail.

Missed Appointment hourly rate: **\$150.00 / hr**

Any missed appointments will be deducted from your payment method on file. Please note that insurance does not cover missed appointment fees.

It is mutually understood that if a cancellation is due to circumstances beyond any of our control, such as power outage, unfortunate incidence, or weather that requires you or us to have to cancel or be closed during regular business hours, we will reschedule your existing appointment and no charges will apply.

Roamers Therapy missed-appointment policy gives us time to inform our new clients of any availability, as well as preventing waitlist, thus better serving everyone. Thank you for viewing and supporting our missed-appointment and rescheduling policy criteria!

## **Insurance**

You'll be responsible for your co-pay, co-insurance, and any unmet deductible at the time of service. At times insurance may deny coverage. When this occurs, you are responsible for paying any unpaid balance in full.

When reasonable attempts have been made from Roamers Therapy with your insurance company and it has not been successful, I will discuss this with you. If your plan presents with contention to pay for rendered services, I will ask for your assistance in resolving this matter by:

\*Calling your insurance company directly and asking that the claim in question be paid immediately; and

\* Asking your employer's human resources staff to intervene.